

Law Offices of Susan Jeffries
2121 Central Avenue
Alameda, CA 94501

14 January 2009

Dear Mrs. Jeffries and Staff;

Enclosed please find payment in full for my account. The probate/property issue that we have all been waiting for resolution of has finally happened, with the happy result that I am now able to gladly send this check on to you. It is money well-earned, and I am very, very happy to be able to send it to you today.

I want to take a moment to express my sincere gratitude for all that you have done for my family and myself. The situation is not as resolved as I would like it to be, but that has nothing at all to do with any work on your part. Perhaps now that this probate matter has resolved itself and the additional problems of my health and finances are somewhat under control, I will be able to do the things necessary to see this through to the end.

The fact is that my children are in a far better situation today than they would have been if it had not been for the fantastic work done by your office. On two separate occasions now, you have stepped forward and assisted my family through some incredibly difficult times. In every instance, you had the best interests of my children at heart, and that is more important to me than gold. You have assisted me both legally and in every other way I needed, you have been patient with my medical and financial issues, understanding of me being a Soldier during wartime, and honest with me about all of the legal issues. I cannot imagine a better team to work with during times like this.

I can only apologize for not helping and communicating with you more while you were trying to assist me. Much of the problem revolved around my health, and much more (to be honest) revolved around the simple fact that I knew I could not give you a solid date when I would be able to pay you, and I was pretty ashamed of that. You deserve to be paid, and at the time I was unable to do it. I always knew that I would, someday soon, and it is with great pleasure that I write this check today. You have more than earned it. I am deeply sorry to have let you down by not being able to get this to you sooner.

I have recommended you to others, and I will always continue to do so. I hope that you have a great year and I wish you much success in the future.

Sincerely,


Duane

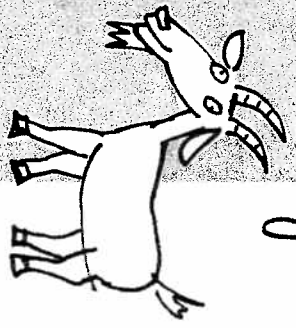
THANKS!

In Some Cultures,

I'd be presenting

you with a

prized goat



or perhaps

a Necklace

made of teeth.

Mr Jeffrey, Mr Couture
and staff,

Makes you appreciate the card, huh?

My thanks to everyone
for a job well done. It could
not have asked for a better
welcome or for a more
professional staff or you all.
Wishing you all a happy
holiday.

Thank-you

Deborah Taylor

YEAH-- BUT DID THEY
MEAN IT AS MUCH AS ME?

Jason,

You gave me a lot
of food for thought (actually
a feast). I appreciate
your time with me.

I will evaluate all
your advice and do my
research on the cost of
doing business when the
opportunity presents itself.
I will come to you to
incorporate...
Robert M. Cunningham